Rack & Ballauer Excavating, Inc
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Water Shutdown Notification Letter

Attention: Residents along Plainfield Road/Blue Ash Road and Adjacent Streets

- In the coming weeks there will be water shutdowns occurring in your neighborhood to switch your water supply from the old outdated pipes and services over to the new watermain recently installed in the road.
- During mainline shutdowns, GCWW will notify you with a door hanger the day before water is to be shutdown. These shutdowns typically take up to 8 hours to complete
- During your individual house service shutdown, R&B crew members will knock on your door the day this activity is to occur and let you know that water will be shutoff while the water service is switched from the old main over to the new main. These shutdowns typically take an hour or less. When completing the individual shutdown to your house, our crew will attempt to flush out any residuals that have become dislodged from the existing older private service line that remains on private property by opening a hose bib outside faucet on your home (if one exists). We also suggest additional flushing inside your home by flushing out laundry sinks and/or bath tubs for a minimum of 2 minutes to flush out additional particles that may have become dislodged when making this water service transfer from the old service to new service at the right of way.
- Once all watermain and service work has occurred on the project, final restoration will then occur. This may require temporary restoration with a temporary patch of concrete if those services are installed in driveways or sidewalk blocks. Permanent restoration of concrete drives, walks, and yard restoration will be completed once all transfers have been made and when the weather is most conducive for these kinds of restoration.

If there are any questions regarding this process please ask the foreman working on the project in your area or the GCWW inspector.

Sincerely,

John Ballauer